

# FAQ: Host Rewards

## Do new Hosts automatically receive the New Host Welcome Gift?

New Hosts must reach at least \$500 in Event Sales and have 1 booking added in September to earn the New Host Welcome Gift (Skin Care Travel Trio). If they meet this qualification, they will also earn the \$500-level reward. Event Sales are the face value of customer orders (i.e., what customers spend at the event). These are used to calculate qualification for Host Rewards, so think of this amount as the Host-facing total.

To claim Host Rewards (both New Hosts and repeat Hosts):

1. The Consultant can log in to their Back Office and select "Create Customer Order." Once they fill in the Host's contact information (name and email) they will see their eligible Host Rewards under "Offers." Select "Claim Offer" to redeem.
2. The Host can redeem their offer by logging in to their Norwex account on Norwex.com. They will see the offer listed under "Offers." Select "Claim Offer" to redeem.

Please note:

- Event Sales are different from Personal Retail Sales, which are the sales volume on which Consultant Earnings, title, program rewards, etc. are calculated and which may be reduced when discounts are applied. Consider this the Consultant-facing total.
- A New Host is anyone not listed in NORI as a Host for any Consultant since January 1, 2024; existing open events qualify if kept open during the promotion.

## Can you explain what September booking means? Does the party have to take place in September or be booked during September for a future month?

September Host Rewards run from noon, CT, September 1 to noon, CT, October 1, 2025. To earn this month's rewards, two qualifications must be met during this period:

- Event Sales must reach the \$500- or \$1000-level threshold
- Host must add a new booking for a future event

Please note: Event Sales can be added to an open event that is booked for a different month; the event does not have to take place in September.

For example, if someone starts a party in August with a booking for October, reaches \$500 in Event Sales in September and closes the event in September, **as long as during the month of September they also added a new booking for a future event**, the Host would receive September's \$500-level reward of 1 Ultra-Plush Bath Towel, sage; 1 Ultra-Plush Body and Face Pack, sage; and 1 Dual-Sided Makeup Removers, pink (set of 3).

## How are the August qualifications different from September qualifications?

Beginning in September, **a new booking must be added during the promotion month**. The event does not need to take place in September; it just needs to be booked in September. In previous months, a new booking was required but did not need to be added during the promotion month.