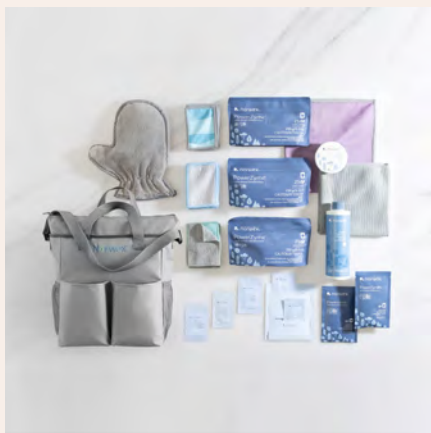


AUGUST 2025

FAQ: Starter Kit Options

Choose the Starter Kit that's
right for you and get
ready to grow!



What are the 3 Starter Kit options?

Option 1 – The Safe Haven 5+ Starter Kit is \$180 plus tax where applicable and \$9.95 shipping and handling. It includes:

- EnviroCloth®, graphite (35 cm x 35 cm / 13.78" x 13.78")
- Window Cloth, amethyst with graphite trim (45 cm x 45 cm / 17.72" x 17.72")
- Dusting Mitt, graphite
- Mini Power Cleaning Paste (74 ml / 2.5 oz.)
- PowerZyme™ Laundry Detergent (250 g / 0.55 lb) (3)
- Microfiber Deep Cleaner Laundry Booster
- Assorted Skin Care Sample Sachets (5)
- Sachet Holder (1)
- PowerZyme Sachets (2)
- Mini Window Cloths (colours may vary, pack of 10)
- Mini EnviroCloths (colours may vary, pack of 10)
- Mini Body and Face Cloths (colours may vary, pack of 10)
- Fall 2025 Catalogues (10)
- Host Order Forms (5)
- Customer Order Forms (20)
- Opportunity Brochures (10)
- Share Cards (1)
- Welcome Card (1)
- Bright Start Brochure (1)
- Demo Bag (1)
- Norwex Golden Tickets (3)
- Printed Business Materials

Option 2 – Our Standard Starter Kit has no upfront cost except for \$9.95 shipping and handling. If you select this kit when you enroll, you can earn it for FREE* through our Bright Start Program when you submit \$1,500 in Personal Retail Sales within your first 45 days. If you do not meet this goal, you will be charged \$200 plus applicable taxes.

- EnviroCloth, graphite (35 cm x 35 cm / 13.78" x 13.78")
- Window Cloth, amethyst with graphite trim (45 cm x 45 cm / 17.72" x 17.72")
- Dusting Mitt, graphite
- Mini Power Cleaning Paste (74 ml / 2.5 oz.)
- Ultra Power Plus™ Laundry Detergent (250 g / 0.55 lb.)
- Dry Mop Pad, large, graphite w/yellow trim
- Wet Mop Pad, large, graphite w/teal trim
- Mop Base, large
- Telescopic Mop Handle, graphite/black
- Rubber Brush
- Body and Face Pack, graphite

- Opportunity Brochures (10)
- Bright Start Brochure (1)
- Fall 2025 Catalogues (10)
- Share Cards (1)
- Host Order Forms (5)
- Customer Order Forms (20)
- Welcome Card (1)
- Demo Bag (1)
- Norwex Golden Tickets (3)
- Printed Business Materials

Option 3 – The Sample Starter Kit** is \$35 plus tax where applicable and \$9.95 shipping and handling. It includes:

- Assorted Skin Care Sample Sachets (3 each of 5)
- PowerZyme Sachets (2)
- Sachet Holders (3)
- Mini Window Cloths (colours may vary, pack of 10)
- Mini EnviroCloths (colours may vary, pack of 10)
- Mini Body and Face Cloths (colours may vary, pack of 10)
- Mini Power Cleaning Paste (25 ml / 0.85 oz.)
- Fall 2025 Catalogues (3)
- Share Cards (1)
- Welcome Card (1)
- Norwex Golden Tickets (3)
- Printed Business Materials

How do I get my starter kit?

Simply let your Consultant know that you'd like to join and choose the offer that's right for you.

Do all starter kits offer the same earning opportunity?

Yes, regardless of which kit you select, you'll immediately be eligible to earn 35% on all your Personal Retail Sales when you sell Norwex products to others. You'll also have immediate access to the same training, support, products and incentives as all other Consultants.

When can I purchase a Skin Care Upgrade Package?

You can purchase the Skin Care Upgrade Package at any time from your enrollment through your first 45 days.

Does the Skin Care Upgrade Package count toward my Personal Retail Sales?

Yes, your purchase of the Skin Care Upgrade Package will count toward your Personal Retail Sales.

Does the purchase of a starter kit count toward my Personal Retail Sales?

No, the purchase of a starter kit does not count toward Personal Retail Sales.

Do I receive Office Suite for free?

Yes, all New Consultants have access to Office Suite FREE for 3 months (a \$29.97 value).[†] You must enroll for this free offer during sign-up.

Do all starter kits qualify for Bright Start Rewards?

Yes, you can qualify for all Bright Start Rewards regardless of which kit you select!

What happens if I join with the Standard Starter Kit for FREE and don't submit \$1,500 in Personal Retail Sales within 45 days?

If you join with the Standard Starter Kit and don't reach the sales requirement of \$1,500 in your first 45 days, you'll be charged \$200 plus tax.

Are Team builders eligible to earn Norwex Discounts, Trip Miles and recognition for a New Consultant who joins with any of our starter kit offers?

Yes. No matter how a New Consultant starts, all programs and incentives apply.

*Qualification requirements outlined here apply to New Consultants who enrolled after noon, CT, July 26, 2025. Standard Starter Kit is provided at no charge, except for \$9.95 shipping and handling plus tax where applicable, to a new Independent Consultant when you submit \$1,500 in Personal Retail Sales in your first 45 days of enrollment. If you choose the Standard Starter Kit and do not meet these criteria, you will be billed \$200 plus tax after 45 days.

**Norwex reserves the right to substitute or change contents based on availability.

† After a 3-month free trial, you will be billed \$9.95 monthly for Office Suite. Must opt in during enrollment to receive the 3-month free trial.